LightRules®

Software Maintenance & Support

DIGITAL LUMENS

Digital Lumens continual software enhancements make the intelligent lighting system better over time. For a fraction of the initial LightRules investment, customers receive updates, new features, and access to Digital Lumens' support team, ensuring you can make the most of your system in the future.

PRODUCT UPGRADES

Digital Lumens works diligently to make each version of LightRules more powerful than ever before. Powerful new features are released several times each year, and Software Maintenance & Support subscribers receive full access to the latest software as it is available, at no additional cost.[1]

REMOTE UPDATES & MAINTENANCE

LightRules customers connected to the secure Digital Lumens servers can have software updates installed remotely by the Support Team, eliminating on-site visits and manual updates.

LIGHTRULES® MOBILE

Active subscribers to the Software Maintenance & Support plan gain access to LightRules Mobile, our dedicated mobile application which allows you to control your lights from any device connected to the facility network.

UNLIMITED SUPPORT

Subscribers are covered for an unlimited number of software-related support inquiries. Our support team is ready to assist you, available via phone or email.

Contact Digital Lumens Support to subscribe to the Software Maintenance & Support plan:

support@digitallumens.com

US: +1 (617) 739-0798

UK: +44 20 3695-3625

AU: +61 3 8652-1064

[1] Customers without a remote support connection may require a site visit from Digital Lumens or an installing partner to complete their upgrade. Site visit fees are not included as part of this support & maintenance plan.