

SiteWorx Software USA LLC

6-10 Ek Court Shrewsbury, MA 01545 USA

SiteWorx Software - Privacy Policy

Privacy Policy as of February 12, 2024

This Privacy Policy governs the collection, use, and disclosure of your information through the SiteWorx Software USA LLC (SSUSA) SaaS SiteWorx Platform (the "service"). By subscribing to this service, you consent to the collection and processing of personal and other information described in this Privacy Policy. You agree to the collection and to the processing of personal and other information described in this Privacy Policy, now and as amended.

Personal Information

SSUSA will collect specific personal data to fully optimize the service's functionality, including your phone number, email address, password, anonymized usage data, and application settings specific to your company's control configurations in the SiteWorx Platform.

Personal data is collected when an action is performed, such as user login, application usage, etc. SSUSA stores your salted hash password on our servers. This guards against the possibility that someone who gains unauthorized access to the database can retrieve the passwords of every user in the system.

Application settings specific to your company's control configurations in the SiteWorx Platform are downloaded and stored on your device and SSUSA's secure servers.

Our Service Providers

SSUSA uses service providers to collect, use, analyze, and otherwise process information on our behalf. Your anonymized usage data is shared with one or more analytics service providers. SSUSA expects our service providers to handle personal information in a manner consistent with our policies and legal obligations.

Mergers and Acquisitions

SSUSA may decide to sell, merge, or reorganize its businesses. We may need to disclose personal information to prospective or actual purchasers as part of the transaction. SSUSA will endeavor to offer the appropriate protection for information in these transactions.

Disclosures Required by Law

In certain circumstances, SSUSA may be required to disclose your personal information pursuant to legal, regulatory, judicial, or other governmental requirements, requests, subpoenas, warrants, or orders. SSUSA may also disclose your information if we believe it is necessary or appropriate to prevent injury, property damage, financial loss, or in connection with an investigation of suspected or actual illegal activity.

Information Security

SSUSA implements reasonable physical, electronic, and procedural safeguards to protect the information we process and maintain. Although our goal is to protect your information, no security system can prevent all potential security breaches.

Children

SSUSA does not knowingly solicit data from or market to children under the age of 13. If a parent or guardian becomes aware that their child provided us with information without their consent, they should contact us at privacy@siteworx.io. We will delete such information from our files within a reasonable time following confirmation.

Changes

SSUSA may post any changes to this Privacy Policy without additional notice. Please check the Privacy Policy page regularly to keep up-to-date. Your continued use of the service following any change indicates your acceptance of the SiteWorx Privacy Policy revisions.

Questions and Concerns

If you have a question about this Privacy Policy, or if there are inaccuracies with your personal information in SSUSA's records, please contact privacy@siteworx.io.